How to troubleshoot CMN.ATO.GEN.XMLXX validation error

CMN.ATO.GEN.XML01 and/or **CMN.ATO.GEN.XML04** validation errors will appear in your validation form with the error **CMN.ATO.IITR.730488** and this means there are issues with the data recorded in the income items on the tax return.

Try to resolve the validation errors by following the steps below.

1. Highlight the CMN.ATO.GEN.XML04 or CMN.ATO.GEN.XML03 and open the validation report (see circled icon).
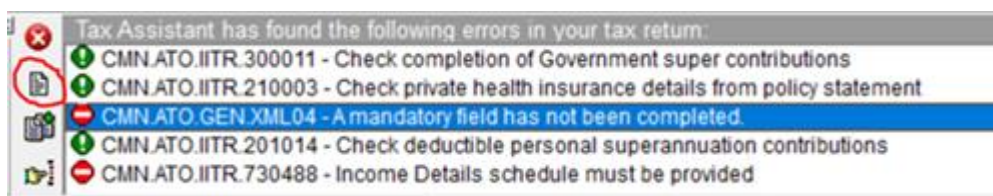
2. In the validation report, you will see "The element '**......**' in namespace". This will list the worksheet associated with the error. In this case, it is the Gross Interest worksheet in which the data has imported from the prefill.

3. "List of possible elements expected" will mention what field in the worksheet is missing. If the worksheet is not necessary and there is no amount then delete it, if it is necessary please fill in the expected fields in the worksheet.

CMN.ATO.GEN.XML01 Australian Annuities and Superannuation Income Stream

When claiming item **7 Australian Annuities and Superannuation Income Stream**, please complete ALL mandatory fields at item 7. The mandatory fields are:

- Pay Date (e.g. 30/06/2020)
- 60Yr (refers to: Are you under 60 years of age and a death benefits dependant, where the deceased died at 60 years or over?)
  Y = The entity is in receipt of a reversionary superannuation income stream;
  N = The entity is not in receipt of a reversionary superannuation income stream
- Tax deducted ($0, if nothing to claim)
- Taxed/Untaxed element ($0, if nothing to claim)
- LSA-Taxed/Untaxed element ($0, if nothing to claim)
- Year (e.g. 2020)

CMN.ATO.GEN.XML04 / CMN.ATO.INCDTLS.000386

Validation errors:

- **CMN.ATO.INCDTLS.000386** - Non-primary production other deductions from trusts amount details are incomplete.
- **CMN.ATO.GEN.XML04** - A mandatory field has not been completed.
  The element '**PartnershipsNonPrimary**' in namespace ...

This validation error is associated with the item 13 worksheet when there is an amount at "**Other deductions related to distribution**". You will need to enter **$0** in the blank fields in the listed labels below:

- Franking distributions from trusts relating to: Financial investments
- Franking distributions from trusts relating to: Other income
- Landcare operations expenses
- Other deductions related to distribution relating to: Managed investment scheme

An example is shown in the image below.

CMN.ATO.GEN.XML03 - A field contains invalid data (such as letters in numeric or date field).

To resolve the validation error,

1. Select the validation error
2. Click on the print validation button
3. Towards the end of the description, if you see "Hint: The actual length is greater than the MaxLength value." then you will need to shorten the value indicated in the error report.

Error: CMN.ATO.GEN.XML03 - A field contains invalid data (such as letters in numeric or date field).
The value specified for an item does not match the item type (value = "Pre-fill 2020 Aaaaaaaaa aaaaaaaaaaaaaaaaaa
aaaaaaaaaaaaaaaa aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa", item type = String, uniqueID =
http://www.sbr.gov.au/ato/incdtls:OrganisationNameT) Hint: The actual length is greater than the MaxLength value.

Check each income item worksheet for the value to be corrected. Most likely the value is at item 1 worksheet.

THOMSON REUTERS