

# PRACTICAL LAW AUSTRALIA

## Using Knowledge Maps

Subscribers with access to all 9 Practical Law Australia practice areas can use the Knowledge Map visualisation tool to explore Practical Law content for faster, more efficient browsing. Knowledge Maps show your chosen resource at the centre of a map, surrounded by rings for each level of related content, with segments indicating different content types.

1. If you have run a search to find content, click on the Knowledge Map indicator on the right to open the Knowledge Map pop-up screen.

The screenshot shows the Thomson Reuters Practical Law search results page. The search term is 'harsh'. The results are filtered to 'All Content' (517 items). The top result is 'Other matters and harsh, unjust or unreasonable: section 387(h)' by Practical Law Employment. A 'Knowledge Map' button is highlighted next to this result.

The screenshot shows the Knowledge Map for the document 'Other matters and harsh, unjust or unreasonable: section 387(h)'. The map is a circular diagram with a central node and several surrounding nodes representing related content types. The central node is 'Other matters and harsh, unjust or unreasonable: section 387(h)'. Surrounding nodes include 'Genuine redundancy', 'Dismissed', 'Support persons', 'Procedure, harsh, unjust or unreasonable: section 3', 'Valid rea... harsh, un... unreasonable: section 3', 'Competent... at a term... or/er dismissal', 'Checklist... small bus... with the... Dismissal', 'Permissio... granted... decision... represent', 'Legal Updates', 'Dismissal... where emp... his/breac... policies...', 'Reinstat... where emp... his/breac... policies...', 'Failure t... contract... redundanc... not genu...', 'Case Help and other information', 'Contrition... and remorse... in unfair dismissal', and 'Summary o... consid... was harsh, unreasona...'. A 'View full document' button is highlighted next to the document preview on the right.

2. This will load a document preview (right-hand side) and knowledge map (left-hand side).
3. Click "View full document" to access the full text of that Practical Law document.
4. From the Knowledge Map you can continue browsing related resources which are organised into segments by matter type.

- The Knowledge Map will expand and update as you click any topic bubble (for instance Dismissed). This will open a document preview on the right (which you can collapse by clicking on the right arrow) as well as show the related content for that document in an outer ring. To exit the Knowledge Map, click the X icon on top left of screen.

- You can use the options in the preview window to open this document full screen, add to a Folder and deliver this document.
- All of the documents you have previewed are tracked so you can quickly revisit and folder/deliver any content you have previewed.

## Training and Support

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